



LaserOPS Terms and Conditions

1. TERMS OF PLAY

1.1 Mission Rules

- 1.1.1 Hold phasor with both hands.
- 1.1.2 No physical contact and offensive language.
- 1.1.3 No running, jumping or climbing; No sitting, kneeling or lying down.
- 1.1.4 Obey Marshalls at all times.
- 1.1.5 Management, Staff and Marshalls reserve the right to remove disruptive players from the game.

1.2 Minimum Age & Health Disclaimer

- 1.2.1 Please note the minimum age requirement to participate in LaserOPS laser tag activity is seven (7) years.
- 1.2.2 Individuals who are pregnant, suffer from heart conditions, asthma or seizures are deemed unsuitable to play.

1.3 Damages

- 1.3.1 We are not liable for any loss or damage to contents left in our premises, including lockers which are provided for your conveniences.
- 1.3.2 We shall not be responsible and shall not assume any liability for any damage or loss you may incur, whether such damage or loss is caused by our negligence or otherwise and accordingly, by accepting admission with the LaserOPS ticket, you agree to release us from all such liability.

1.4 Acknowledgement of Risks

- 1.4.1 The participant(s) comprehend and appreciate that there are foreseeable and unforeseeable risks involved in the sport and activities of laser tag.
- 1.4.2 The participant(s) acknowledges he/ she will attend the mission and safety briefing session prior to engaging in our activities. Failure to attend the briefing shall not be reason for non-acknowledgement of the risks involved.

1.5 Indemnity

- 1.5.1 The participant(s) shall indemnify (ies) LaserOPS (and its officers, agents, employees, volunteers and all other person or entities acting in any capacity on behalf of LaserOPS) against any and all claims, liability, loss and/or for any injury, sustained by the participants whether caused by a negligent act or wilful act or omission, breach of contract, breach of statutory duty or otherwise in connection with LaserOPS.
- 1.5.2 To the fullest extent permitted by law, this waiver is intended to be a complete release of LaserOPS for any and all responsibility for personal injuries, property damage or loss, or death sustained by me or any of the listed minors on LaserOPS property, whether arising out of or resulting from my or their participation in activities, use of equipment, premises and facilities. This release applies forever, for any date in the future including today's date during any visit to LaserOPS facility, and is further binding on the heirs, representatives and estates of the participant(s).

1.6 Operation Hours

- 1.6.1 LaserOPS Operation hours are 10 am to 10 pm from Monday to Sunday.
- 1.6.2 We may, without prior notice and without any liability restrict admission to LaserOPS Arena and/or change the operating hours at our discretion.

2. BOOKING, PAYMENT & CANCELLATION

2.1 Pricing & Packages

- 2.1.1 We reserve the right to change our pricing, packages and any other charges without prior notice and or any liability at our discretion.

2.2 Booking, Payment & Cancellation Policy

- 2.2.1 Availability of slot is subject to LaserOPS' discretion and on first come first serve basis.
- 2.2.2 Full payment for corporate and group booking is required at least 3 weeks before the event for confirmation of booking.
- 2.2.3 Cancellation of confirmed booking with signed booking form/quotation is only allowed with 3 weeks prior written notice.
- 2.2.4 LaserOPS reserve the right to reschedule your booking session(s) due to unforeseen circumstances including but not limited to power and system fault, accessibility to premises etc.